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**From:** ralph  
**To:** Mike Powell  
**Date:** Thu, Jan 30, 2003 10:59 PM  
**Subject:** SBC Communications Inc, Michigan long distance application.

18630 Foch  
Livonia, Michigan 48152  
January 30, 2003

Mr. Michael K. Powell, Chairman  
Federal Communications Commission  
445 Twelfth St. SW  
Washington, D.C. 20554

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Federal Communications Commission  
Office of the Secretary

Dear Commissioner Powell:

Subject: SBC/Ameritech request to offer long distance service in Michigan

Please, I wish to express my opposition to the request by SBC to provide long distance service in Michigan.

My reason is simple. When SBC purchased Ameritech the telephone service became generally unacceptable. Service was not provided for days at a time, sometimes as much as five days. When I switched to another provider (Coast to Coast) the service switch took almost three months. Most galling was that the days after the switch I was blitzed with mail and telephone calls informing me that SBC was offering me the chance to immediately switch back to the "reliable" SBC/Ameritech. Then as now I vowed never to do business with such an unethical company again.

Parenthetically, I have no connections, financial or otherwise, with any business that provides telephone or related service. In fact, currently I do not know anyone who works in the industry or related industry and suppliers. My concern is strictly one of trying to preclude encouraging unethical businesses. Thank you.

Sincerely,

Ralph E. Williams

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